

RMA

RETURN MERCHANDISE AUTHORIZATION

Please fill and send this form by e-mail to produzione@alberici.net or by fax to +39 51 944 594.

Once you receive it back with signed authorization, join it to the goods returned to:

ALBERICI SpA – Via CA'BIANCA 421, CASTEL SAN PIETRO TERME (BO), 40024, ITALY

Name and Family name: _____

Company: _____

Address: _____ ZIP: _____

Town: _____ County: _____

Tel. _____ Fax: _____ email: _____

Part # of the product to be returned:	Product quantity to be returned:
Received with Alberici Delivery note (DDT) nr.:	Date of the Alberici DDT:
Reason for returning this item:	

IMPORTANT!

- Fill out this form and email it to: produzione@alberici.net or to the fax n°: 051 944 594.
Before sending the goods, wait to receive back this form signed and RMA-numbered as authorization in its foot section (if you do not receive it within 16 working hours, please report - check first your spam directory). **This signed and RMA-numbered form must be enclosed with the returning item.**
- Please provide all the data required. If any data is missing, a new RMA form will be requested.
- Fill one form for each product to be returned (e.g. one form to return 1 note validator, 1 form to return 10 coin acceptors)..
- The RMA procedure does not imply replacement of the product, but for exceptional cases.
- The product(s) returned with RMA shall be verified within 14 working days from the date of the checking start (not from the date of the RMA, nor from the reception date of the product).
- All shipping charges (both ways) are at the Customer's expense.
- The reason for returning the product must be explained in full detail.
- Each item must be returned in its intact original packing (if provided with original packing), with full accessories, harnesses, and manuals.

Date _____ Signature _____ Name in capital letters _____

WARNING! DO NOT WRITE IN THE AREA BELOW

RMA AUTHORIZATION Nr.: _____	Supervisor's signature _____
Technical remarks:	

