

## How the RMA (RETURN MERCHANDISE AUTHORIZATION) form works



The enclosed form must be duly filled,

and sent

by E-MAIL to: [produzione@alberici.net](mailto:produzione@alberici.net), or by FAX to: + 39 51 944 594

### Return Merchandise Authorization Form (RMA)

Before sending us any goods, we ask you to fill out the attached RMA Form (Return Material Authorization), and to send it to Alberici SpA by fax or e-mail.

Our Service staff will carry out the necessary checks and will contact you; if the matter cannot be settled without getting the item in our hands, we will send you back by fax or email the RMA form with our written authorization (signed and stamped) to return the material. Please remember: fill one form for each product (e.g. one form to return 1 note validator, 1 form to return 10 coin acceptors).

The RMA form(s) with our authorization must then be enclosed with the item(s) returned.

To simplify and quicken the handling of the returned goods, it is important that the procedure above described is strictly complied with. Without the signed and stamped RMA form, the returned goods shall not be accepted, and will be returned to you at your expense.

Thank you in advance for your cooperation.

ALBERICI SpA



Progettazione e produzione di sistemi di pagamento e accessori per macchine Gaming, Vending e Car-Wash

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